

AgentOps Briefing

How to deliver the one-hour AgentOps Briefing

Format: ~1 hour | Instructor-led

This guide helps you deliver the AgentOps Briefing with confidence. The goal is to leave a mixed audience of leaders, architects, and engineers with a clear mental model of the AgentOps operating loop and a concrete first step. Keep the main story understandable for leaders while giving architects and engineers enough depth to trust it.

Before you start

- Confirm the deck (PowerPoint) and the narrated video play on the room setup.
- Decide live demo versus narrated video based on time and connectivity. The narrated video is the safe default.
- Skim the speaker script and run of show so transitions feel natural.
- Have the agenda visible so you can pace against the timeboxes.

Audience calibration

Open by asking who owns agents in production today. Use the answer to bias depth. With more leaders, stay on outcomes and evidence. With more engineers, lean into the eval suite, the blocked regression, and the observability traces.

Section-by-section emphasis

Segment	What to land	Watch-out
Production gap	Name the real failure modes of agents in production.	Do not start with tooling or installation.
Operating model	Evaluate, Ship, Observe, Operate is one continuous loop.	Do not present the pillars as separate teams.
Evaluate and gate	Gates turn opinions into objective ship/no-ship evidence.	Keep eval metrics concrete, not abstract.
Observe deeply	Traces tie a release to its runtime behavior.	Reserve real time here; do not rush it.
Ship and operate	Evidence packs and day-2 runbooks keep agents healthy.	Avoid turning this into an incident war story.
Close	The 30-day path makes the next step obvious.	End on action, not summary.

Handling the demo

- The storyline: evaluate an agent, hit a blocked regression, fix it, produce readiness evidence, then follow telemetry that links the release to runtime.
- If running live, rehearse the blocked-gate moment; it is the emotional peak.
- If using the video, pause after the blocked gate to ask what the audience would do before revealing the fix.

- Microsoft Foundry stays the control plane throughout. The accelerator is a reference path that makes the repo-side contracts tangible, not the subject.

Do and avoid

- Do lead with production confidence, release evidence, and operational readiness.
- Do treat the local command center as a way to make readiness checks tangible.
- Avoid positioning AgentOps as a replacement for Foundry.
- Avoid spending time on tool internals or command syntax.

After the session

Capture the audience's current biggest gap (eval, gating, observability, or day-2) and hand them the 30-day path mapped to that gap. Offer the AgentOps Value Delivery Workshop as the hands-on follow-on.